# Cabin Crew Training CRM Instructor Course All types



#### 1. Initial Situation

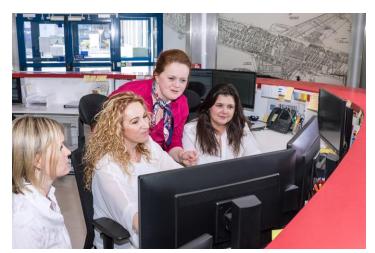
A cabin crew member requests a CRM Instructor qualification.

#### 2. Course Objectives

- To acquire knowledge and skills necessary to perform CRM instructor position;
- To be able to integrate CRM elements into all appropriate training.

### 3. Entry Requirements

• Suitable experience in commercial air transport as a cabin crew member.



#### 4. Course Description and Duration

| The course consists of the following parts:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Location/Device/Tools |
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| <ul> <li>Teaching and Learning:         <ul> <li>Learning process philosophy;</li> <li>Fundamentals of teaching process;</li> <li>Training philosophies;</li> <li>Techniques of applied instruction;</li> <li>Training administration;</li> </ul> </li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Classroom             |
| Human performance and limitation;  Tack a land Tack and Tack | Classioom             |
| > Technical Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                       |
| <ul><li>Structure and contents of CRM lessons;</li><li>Familiarisation with teaching tools.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                       |
| · annual source. The containing containing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Classroom             |
| ➢ Final Skill Test                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                       |
| Approx. 1 hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Classroom             |

Duration of the whole course: 2-4 days.

Note: Course content details to be consulted with the CC Chief Instructor

## 5. Other Optional or Related Training

|                                                                                                                                                                                                                        | Location/Device/Tools |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| ❖ Cabin Crew Instructor Course                                                                                                                                                                                         |                       |
| <ul> <li>For cabin crew members requiring a qualification of cabin crew instructor;</li> <li>Theoretical instruction focused on civil aviation regulations, methodology and crew resource management (CRM);</li> </ul> |                       |
| <ul><li>20 hours (2.5 days) of classroom instruction;</li><li>Finished by final skill test.</li></ul>                                                                                                                  | Classroom             |

#### 6. Course Completion Certificate

This is a course for operators in accordance with regulation (EU) 965/2012. CATC provides this course under the approval of the customer and its completion may be certified in operator's training documents or with our certificate of completion referring to customer's OM-D.

For more information, please contact info@catc.cz.